

ADDITIONAL INFORMATION

Invoice Terms

- We generally do not require a deposit before the funeral takes place unless the client (person arranging the funeral) is not a resident of Northern Ireland and is based overseas in which case we require full payment in advance.
- We may at our discretion ask that all disbursements be paid directly by the client to third parties.
- All repatriation costs have to be paid in advance of the repatriation taking place.
- The funeral account is due for payment within thirty days of the invoice date, unless otherwise agreed by us in writing.
- If you fail to pay us in full on the due date and do not notify us in advance, we may charge you interest:
 - At a rate of 4% above our Bank's Base rate from time to time in force
 - Before and after any judgement (unless a Court orders otherwise).
 - We may recover the cost of taking legal action.

We are a compassionate company and will consider your circumstances if you are unable to settle the account in full. We have payment plans available at no interest/charge. To avail of this, and avoid demand-for-payment letters and potential interest charges, please write to our accounts department at our head-office on Donegall Street requesting for an extension on payment or to set up a payment plan.

Always inform the accounts department of any potential delays. We understand that probate can sometimes be a lengthy process or that there may be some special circumstances for delay. However, as long as we are notified, we can put a note on the account to expect payment a little bit later than our invoice terms.

Charitable donations

The company may from time to time make donations to various good causes in the local area. These donations will be in some form of sponsorship, and we do not expect or require any recommendation for our support. Any donations amounting to more than £250 in any given year can be obtained from our office by request. These donations are not from collections at funeral services.

Ultimate Ownership

Hugh O'Kane & Co Ltd also known as O'Kanes Funeral Directors is an independent family funeral directors owned by Mr Hugh Dougal.

Crematorium Operation Information

Roselawn Crematorium is currently the only crematorium operator in Northern Ireland. Cremation fees include VAT where applicable and are valid from 1 April 2022 until 31 March 2023. Cremation Fees include the Medical Referee's fee and disposal of cremated remains packed for collection or scattered in the Garden of Remembrance. **They also include a cremation certificate for cremated remains that are to be collected.** If you request a duplicate or additional cremation certificate a charge will be applied. The cremation service is restricted to a time-limited Committal Service only of thirty minutes, which is ten minutes for entrance, fifteen minutes for the committal service, and five minutes egress from the Chapel with subsequent time allocated for sanitation of the Chapel following each service.

PRICE LIST FOR CREMATIONS

	Belfast residents	Non-Belfast residents
Stillborn child or child aged one or under	No charge	No charge
Child (aged 17 or under)	No charge	No charge
Adult (aged 18 or above)	£408	£668
Hospital cremations	£112	£217
Retained organs (adult aged 18 or above)	£112	£217
Retained organs (child aged 17 or under)	No charge	No charge
Saturday and public and council holiday levy (adult aged 18 or above)	£190	£190
Saturday and public and council holiday levy (child aged 17 or under)	No charge	No charge
Duplicate/additional cremation certificate or copy documentation requested	£19	£19

PRICE LIST FOR CREMATED REMAINS

	Belfast residents	Non-Belfast residents	Belfast resident aged 17 or under
Fee for removal and re-burial (including casket)	£184	£364	No charge
Fee for removal (including casket)	£184	£342	No charge
Interment of cremated remains at a memorial tree	£86	£174	No charge
Saturday and public holiday levy for a burial of cremated remains at a memorial tree	£96	£96	No charge

PRICE LIST FOR DISPERSAL OPTIONS

	All residents	Belfast residents aged 17 or under
Burial or scattering of cremated remains (if cremation took place at City of Belfast Crematorium)	No charge	No charge
Burial or scattering of cremated remains if cremation took place elsewhere	£98	No charge
Scattering of cremated remains in Shankill Graveyard (if cremation took place at City of Belfast Crematorium)	£33	No charge
Scattering of cremated remains in Shankill Graveyard (if cremation took place elsewhere)	£98	No charge

